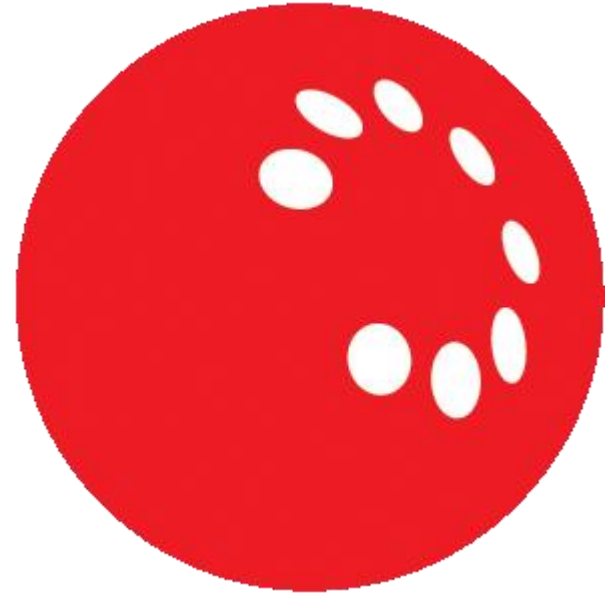# Welcome to
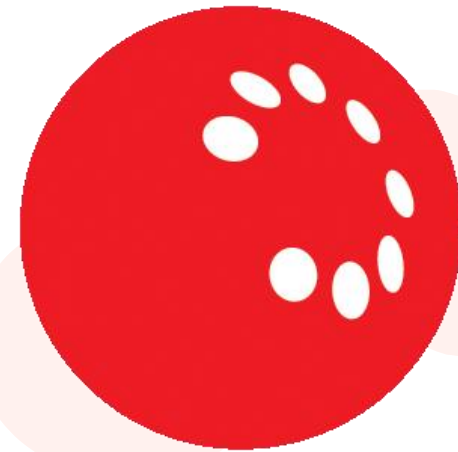
4th European RedDot Usergroup Conference

London, May 19th

Do you know the »Achieve more together«-RedDot?

INTRODUCTION OF REDDOT USERGROUP E.V.

Introduction of RedDot Usergroup e.V.

Background

- non-profit organisation (registered as such in Germany as an "e.V.")

- founded in 2002

- independent from Open Text but in close contact

- 90 members today, 50 % RedDot customer, 50% RedDot partners

Events

- At least 4 conferences and several workshops per year

- taking part at several events of Open Text (e.g. Tradefairs, RedDot Days, OT Content Days, Roundtables)

Members of RDUG

Introduction of Management Board

- *Chairman & Administration*
  Dirk Langenheim
  Intentive GmbH

- *Finance*
  Stefan Popp
  SEMIKRON Internationnal GmbH u. Co. KG

- *Training & Education*
  Ulrich Weiß
  Universität Karlsruhe

- *RDUG Europe*
  Leo Mindel
  Sotic Ltd.

- *Events*
  Simona Naber
  SISARO internet managfement

- *Communication and Community*
  Frederic Hemberger
  ecomplexx GmbH

- *Consulting Member of Management Board*
  Lars Onasch
  Open Text Websolutions Group

RedDot
Usergroup e.V.

Profile of RedDot Usergroup e.V.

- **Concentration to 3 focuses**

  - **Association**

    - We care for RedDot User in Germany and the rest of the world.
    - We discuss with RedDot continously.
    - Wa search for new members.

  - **Events**

    - User Conferences in Germany and UK.
    - Workshops in Germany and UK.

  - **Knowledge**

    - Buildiung up of a Knowledge Base with Tips & Tricks, Best-Practice examples und How-To's with your help.

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Website www.reddotusergroup.org

- **Features today**

    - Information about events and activities

    - Knowledge Wiki

    - Forum

- **Features tomorrow**

    - Combined RSS-Feed (RDUG-Forums, Google-Groups, XING-Groups, ..)

    - Download for members

RedDot
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The RDUG-Competence team

- **Tasks of the Competence Team**

  - Direct dialog with RedDot – from expert to expert

  - Publishing of knowledge around RedDot's products

- **What happend in the past…**

  - First meeting of experts from Leica Geosystems, University of Karlsruhe, Netmedia, Sisaro and Intentive in june

- **Next steps**

  - Kick off with representatives from RedDot

  - Topics

    - „RedDot Knowledgebase" as a first focus
    - Improvement of the communication with the RedDot support
    - Improvement of transparancy for bugs an errors

Enterprise Round Table

- **Tasks of the Enterprise Round Table**

  - Dialog between enterprise customers, which are facing special requirements to availability, performance, and safety.

  - Dialog with RedDot and OpenText

- **What happend in the past…**

  - KickOff taday

- **Next steps**

  - Build up a user restricted forum

  - Collect requirements and problems from enterprise customers.

RedDot
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What do we think about Open Text's latest activities?

- **Brand strategy of Open Text caused the end of RedDot solutions**

  - We understand this step if looking at the ECM-Suite which was presented at the Open Text Content Days.

  - It is planned, that the RedDot Usergroup will be renamed to „Open Text Websolutions Usergroup" during this year. This is only possible, if the members of the Usergroup vote for a name change at the upcoming general meeting in September / October this year.

- **Open Text wants to buy Vignette**

  - From our point of view, Open Text presented a complete ECM-Suite at the Content Days – the acquisition of Vignette was a little bit surprising.

  - As there are already 3 WCMs companies in the Open Text Group we are not afraid about this situation