(4) hybris

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Efficient data management – hybris PIM solution with RedDot

Why Product Information Management?

hybris: company, references, products

Integrated solutions with RedDot

META Group, October 2004

Putting Products in Their Place With Product Information Management:

An Overview of Product Information Management

A META Group White Paper

"The current disjointed state of the product information environment has been the catalyst for product information management (PIM) initiatives within many Global 2000 organizations. Companies are seeking PIM solutions that enable creation of a "single version of the truth" for a given product, so that it may be used throughout the enterprise as well as with global trading partners and customers during its effective product life cycle."

Where we can help

Company's view







- "The moment we are ready to print the catalogue, products and prices have changed already."
- "Up-to-date product information is not available; it has already brought out to the print shop."
- "I have to make any product related changes in four different systems."
- "I am wasting 50% of my time searching for product pictures for the different countries."
- "We just printed the product descriptions and faxed them to the agency."
- "We manage to create only one print catalogue per year."
- "It takes far too long to introduce a new product to the market."

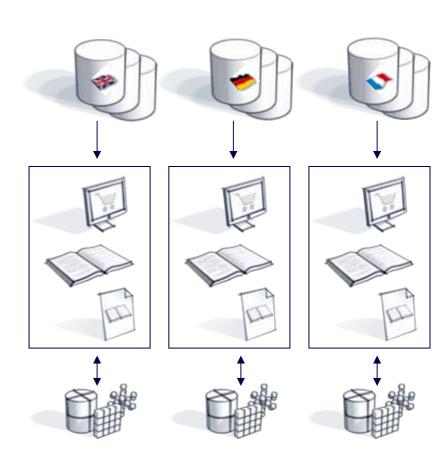


Product communication requirements rise

The system environment duplicates with every additional

Language Version Channel

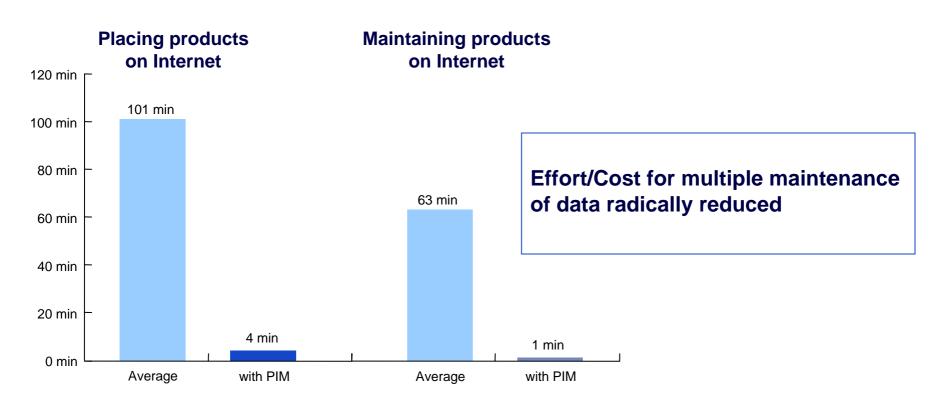
- Shorter product cycles
- Customised offers
- More catalogue versions and faster updates
- Comprehensive integration of new media
- Data exchange with customers and partners





Product data maintenance with less effort

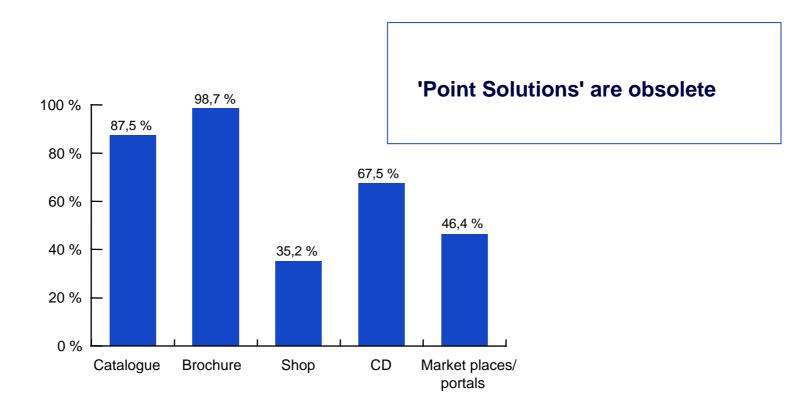
Effort involved in creating and maintaining product data on the Internet (industry)





Multi-channel distribution is a given fact

Sales channels and media used by businesses



Every output channel requires different content

Print



- Sequential hierarchy (publication, chapters, product groups, articles)
- Layout systems require data in flat, sequential structures
- Sophisticated tables
- Formatting
- Special character sets and image formats

Online Shop



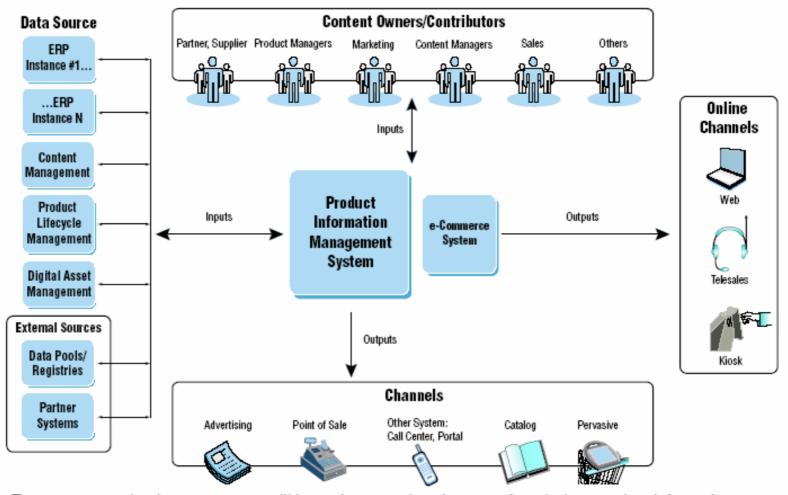
- Highly structured content
- Speed-optimised data
- Less clicks in the catalogue
- Searchable / comparable features
- Multimedia integration
- Accessories

Procurement / GDS



- Merging long texts
- Classifications
- Feature bars
- Electronic product codes (RFID)
- Commercial data
- Customer-specific pricing

IDTech: Product Information Management Advances the Next Generation in E-commerce



The next generation in e-commerce will be an integrated environment founded on product information management. Synchronizing marketing and sales activities across all channels will enable seamless customer experiences and support on-demand business processes.

Is CMS is sufficient to manage all content successfully?

- Up to 80% of the enterprises' content is product related
- Mapping of complex products and relations
- No support of structured content such as specific attributes and classifications
- Webpages with interactions and transactions instead of static text
- Challenge: mixture of structured and unstructured content
- Multi-channel and modular expandability (e.g. e-commerce, e-catalogue, print)





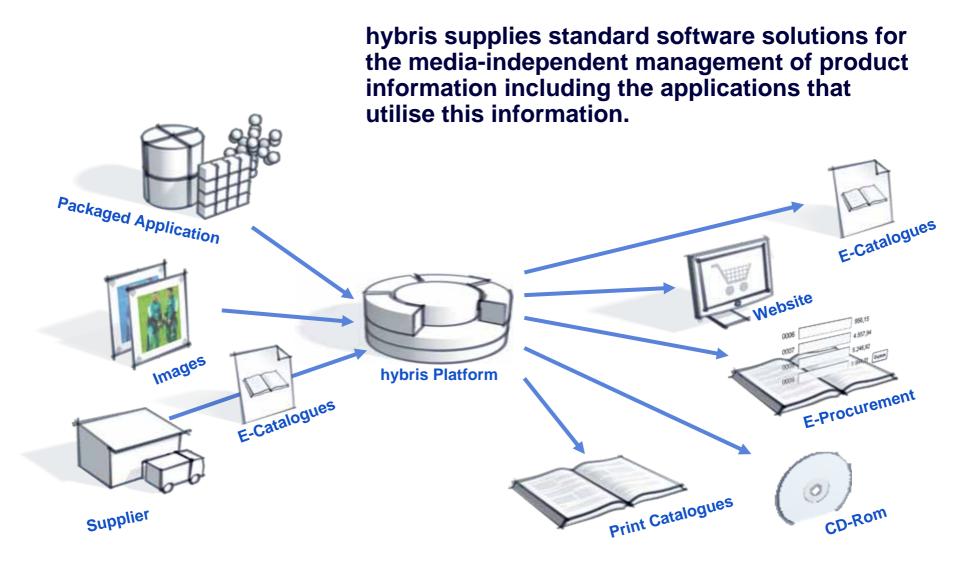
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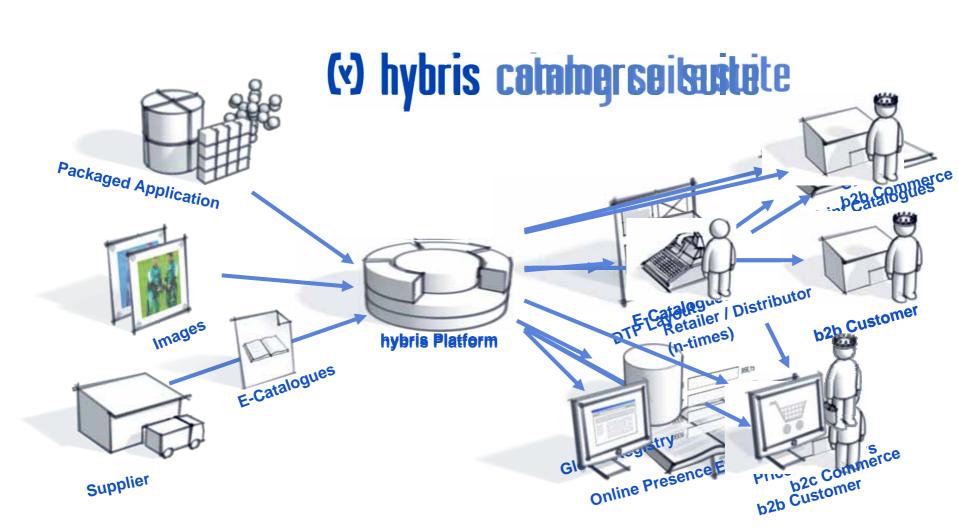
hybris: company, references, products

Integrated solutions with RedDot

hybris – manage and distribute accurate product information



Preconfigured suites for a quick start



hybris is focussed on high potential industries

Automotive

DaimlerChrysler







IT & Telcomms







Manufacturing







Health & Chem



Ein Unternehmen der Gsolvadis Gruppe





Retail







Media

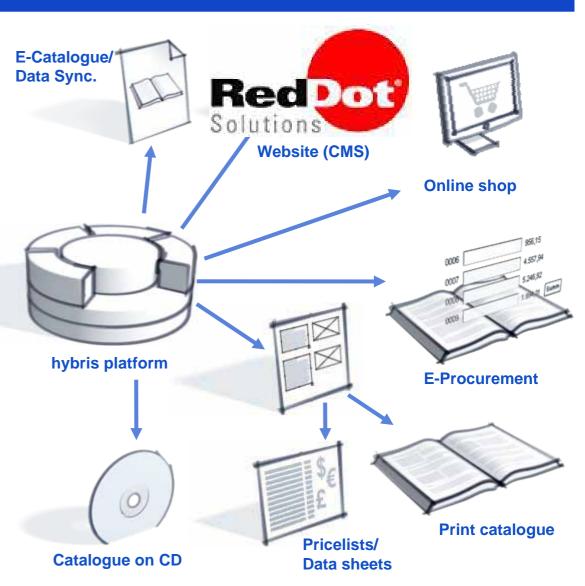






hybris integrates PIM + Single Source Publishing + E-Commerce

- Synchronous and asynchronous data export
- Standardised interfaces with target system RedDot
- Media-specific preparation of data
- Efficient export of mass data





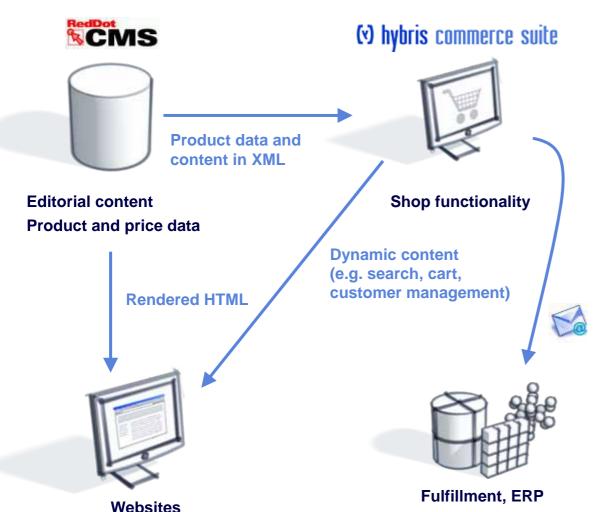
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Integrated solutions with RedDot

Static integration – product data in RedDot



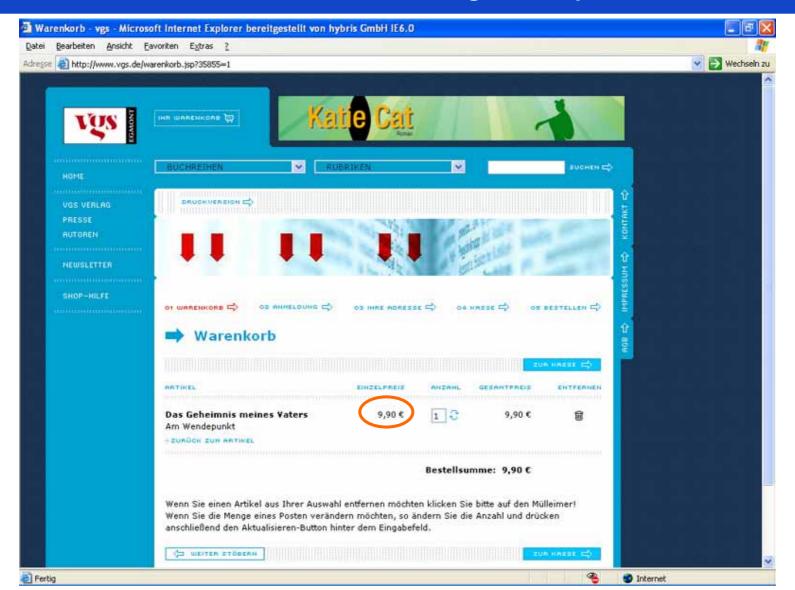




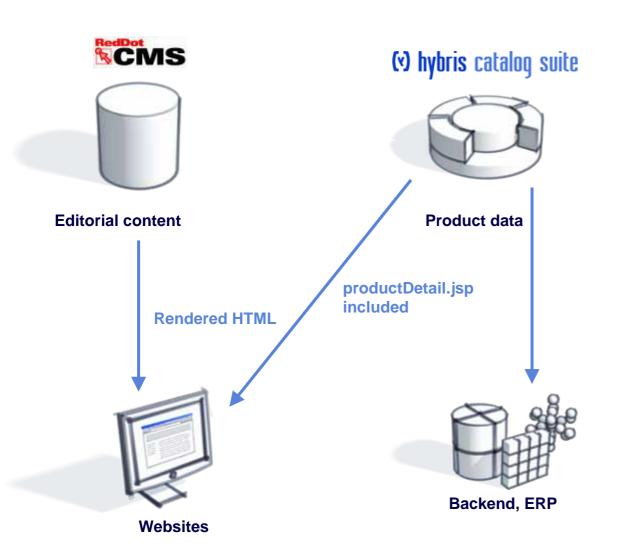
- + Both systems run selfsufficient
- + Low costs and little implementation efforts
- Published XML need to be promptly imported into hybris
- Difficult synchronisation



Static integration – product data in RedDot



Static integration – Product data in hybris

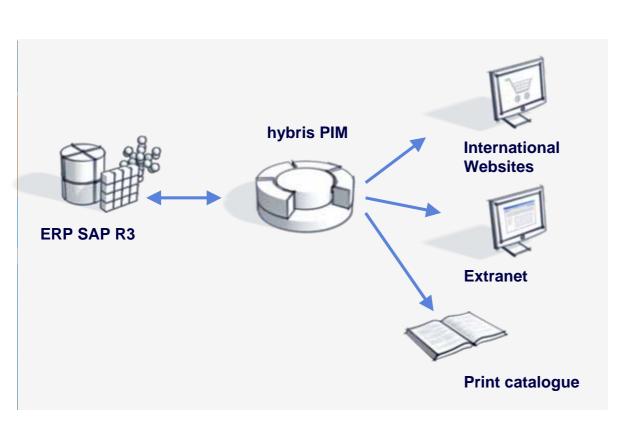


- + Both systems run selfsufficient
- + Low costs and little implementation efforts
- Published XML need to be promptly imported into hybris
- No synchronisation



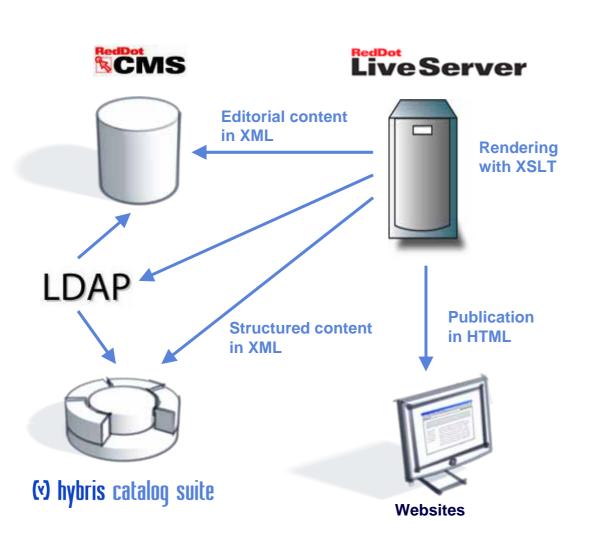
Sell product innovations faster into global markets

BLAUPUNKT



- Market leader in car multimedia and radios
- Media-independent product database incl. 3.000 articles
- Finely granular item groups with 800 attributes
- 23 languages, incl. Asia-Pacific region
- Release workflow with external service integration (photographer, layouter...)

Semi-dynamic integration

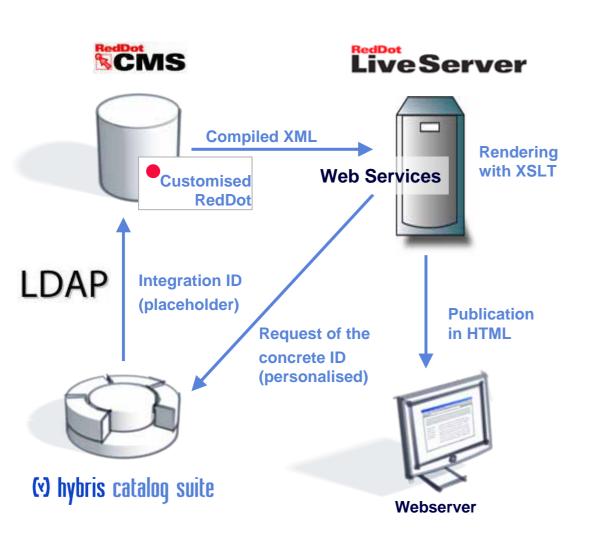


FRANKISCHE

- Medium-sized manufacturer of innovative technology products
- + Automatic publishing
- + Single sign on via LDAP
- + Personalisation

- Fix layout configuration without preview
- hybris status has to be actualised

Fully dynamic integration

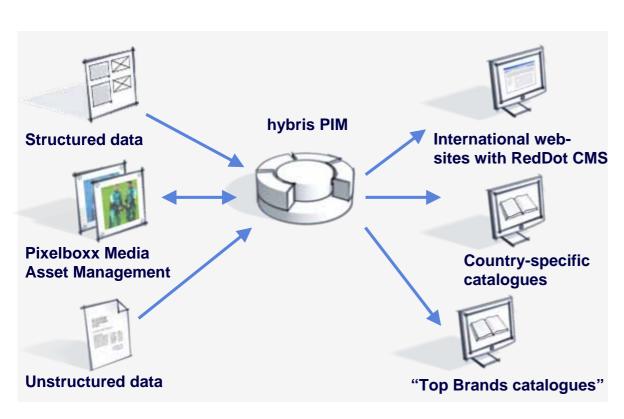


- + Effective for complex, strongly mixed content
- + Preview function, because of created JSP/JSF in hybris
- + Dynamic integration with web services

- Complex integration
- Higher development and maintainance efforts

Global multi-channel brand management





- Leading brands for Cosmetics, cleanser and adhesive products
- All countries and brands on one single platform
- Mapping of complex brand structure
- Consideration of regional differences
- Dealer locator, funnel search, product comparisons

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